



# Zoom

## SECURITY ADVICE

### Why Zoom?

As the COVID-19 pandemic continues to force people to work from home and socially distance, meetings (and meet-ups!) are now being held through videoconferencing platforms such as Zoom. These platforms are enabling people to continue to work and connect with colleagues, customers, suppliers, friends and family. Zoom is popular largely because it is easy to use.

[www.cygenta.co.uk](http://www.cygenta.co.uk)

### What are the security issues?

Usage of Zoom increased hugely overnight, more than the service providers ever expected. The product was not designed to be used securely by so many different people and groups. Zoom was scrutinised by security researchers and bugs were found. 'Zoombombing' became an issue, with people hijacking others' Zoom meetings.

### What are Zoom doing about it?

Zoom has committed to ensuring that their entire focus for the next 3 months will be security and privacy. They are offering training sessions, tutorials and free daily webinars. The Zoom CEO is running weekly webinars to answer security questions. For more information, see <https://blog.zoom.us>

### What should I do to use Zoom securely?

To enhance your security in Zoom and prevent 'Zoombombing':

- ✓ Generate a unique ID for meetings and avoid sharing personal meetings IDs
- ✓ Ensure you create a password for the meeting
- ✓ Enable 'Waiting Room', which allows only the host to let people into the meeting once it has begun
- ✓ Lock the meeting once all participants are presents
- ✓ Set up automatic updates on Zoom to ensure vulnerabilities are patched
- ✓ In the Security Tool Bar, hosts can remove participants and restrict participants ability to share their screens, chat in a meeting, rename themselves and annotate on the host's shared content
- ✓ Be careful about sharing photos of Zoom calls on social media, as these can inadvertently give away meeting IDs
- ✓ If you share the meeting ID and password on social media you are making the Zoom publicly available, so only share the details if you are happy with the possibility of people you don't know joining your Zoom session